



August 6, 2008

**NOTICE TO
ALL REGISTERED ACCOUNT HOLDERS**

The following is provided for information purposes and to ensure that the Automotive Repair Trade and the Corporation's Estimating Staff have the same interpretation on estimating policy.

R&I nameplates and mouldings:

- Repair facilities are to use methods available to the industry to mask nameplates and mouldings where the Estimator has determined it feasible.
- In cases where nameplates can be R&I'd time allowances will be based upon "R&R" labor times, plus one half. (For example: where R&R is .2hr, R&I would be .3hr).
- One time use items including fasteners and decals will be paid at the MSL price.
- Where R&I is required for proper surface preparation or to avoid bridging, any consideration for replacement of parts damaged as a result of R&I will be at the Estimator's discretion. This may include reimbursement of parts at cost.
- If the Estimator determines a nameplate or moulding can not be R&I'd, authorization will be provided to R&R at the MSL price. Reasons for not going with R&I would include but not be limited to those situations where the part cannot be removed without causing damage to the part or cost of cleaning and preparing the part for reuse is excessive.

Material Allowance on Teardown

- MPI's policy is to pay shop material on all teardowns
- The material allowance must be based upon the authorized labour hours.

Glass Negotiations

- Agreement has been reached between Manitoba Public Insurance and the ATA/MMDA Glass Negotiating Committee with respect to the labour rate. Effective August 5th, 2008 the labour rate will increase by 4.5% to \$45.53hr, retroactive to January 1st, 2008. Glass pricing and chip repair continue to be negotiated.
- Updates will be provided in due course.

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Should you have any questions regarding this Notice, you may contact Kevin Lewis at 985-8971 or Jim Backstrom at 985-7397.

WC Kukelko
Director, Physical Damage Management