

Estimate Download Warning Message

Overview

A new **Estimate Download** warning message has been added to RepairCenter that will prevent multiple users from accessing the same supplement at the same time.

Beginning December 9, when you click the **Modify Estimate** button in RepairCenter, the following warning message appears if another user (at Manitoba Public Insurance or your repair shop) is modifying the estimate but has not yet uploaded the newer version.



What do I do if I receive this message?

If you receive this warning message, click **Close**.

- If the message contains contact information for Manitoba Public Insurance, wait until you receive the approval email and recycled parts email before proceeding with your supplement.
- If you don't receive the approval email and/or the recycled parts email within a few hours, contact the Manitoba Public Insurance staff member.

Calls from Manitoba Public Insurance

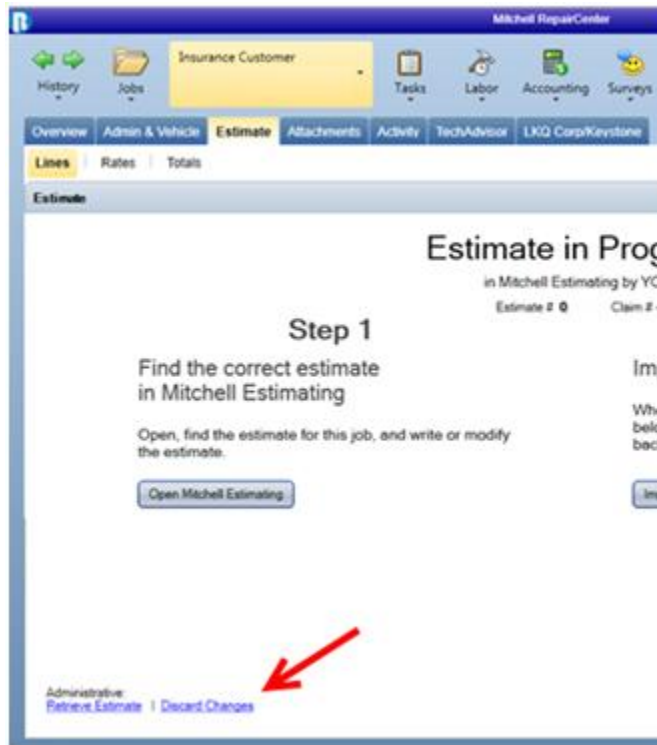
Staff at Manitoba Public Insurance also receive this message when they try to access a supplement that you've recently downloaded to Mitchell Estimating.

When staff at Manitoba Public Insurance receive this message, they will contact you and request that you **discard your changes** so that they can upload the most current, approved version.

To discard your changes, determine whether the estimate is still in Mitchell Estimating and proceed as follows:

- If the estimate is still in Mitchell Estimating:
 - Select **Discard Changes** at the bottom of the Estimate in Progress screen.

- If you've already made significant changes, print the estimate from Mitchell Estimating before selecting **Discard Changes**. After Manitoba Public Insurance uploads the new supplement, use this printed copy as a guide when re-applying your changes.



- If the estimate has already been uploaded to RepairCenter:
 - The changes cannot be discarded. The Manitoba Public Insurance staff member will provide instructions on how to proceed; they may ask you to modify the estimate accordingly.