

June 19, 2009

NOTICE TO ALL REGISTERED ACCOUNT HOLDERS

RE: COMMERCIAL REPAIR RATES - 2009

As the Commercial Repair trade was previously advised in January of this year, the Corporation's agreement with the Manitoba Vehicle Commercial Repair Association (MCVRA) stipulated that the hourly Commercial Accredited labour rate for 2009 was \$86.94. Paint and shop material for 2009 however had not yet been reviewed and established by the joint MCVRA/MPI technical committees. This review has been completed and the new rates are as follows:

Commercial Paint Material (Imron) \$47.93
Paint Material \$39.19
Shop Material \$7.01

The above paint and shop material rates will be retroactive to January 1, 2009. The Commercial Repair trade may forward their 2009 claim numbers to the Corporation's Commercial Claims Department, Box 45064, Regent Postal Outlet, Winnipeg MB R2C 5C7. The information should be sent to the attention of Mr. Stan Radwanski who will arrange processing of the retroactive payments.

In addition, effectively immediately the joint technical committee has agreed to utilize Mitchell guidelines for tire balancing, R&I and R&R of wheels/tires. Weights will be paid under shop material however if the cost exceeds the material allowable on the estimate, additional allowances will be considered. With respect to re-torqueing of wheels, a disclaimer will appear on Commercial estimates stating that it is the owner's responsibility for re-torqueing the wheels. The customer will supply the invoice for re-torqueing to their adjuster for reimbursement.

Should you have any questions, you may contact our Estimating Services Manager, Mr. Ray Kroll at 985-7730.

W.C. Kukelko Director Physical Damage Management