



December 7 2010

**NOTICE TO  
ALL REGISTERED ACCOUNT HOLDERS**

**REMINDER: Radiator Repair Allowances**

An allowance of \$110.00, MPI cost, will be made at the time of the original estimate (shop is expected to receive a trade discount from the Radiator Repair Facility). When the actual cost to complete the radiator repair is expected to exceed \$110.00, the repair facility must obtain a quote explaining the additional cost and submit this to the original estimator for approval. The reasoning behind this is it may well be more cost effective to utilize an aftermarket radiator if available.

The following is the work that is expected to be completed on all radiator repairs to warrant the \$110.00 charge:

- Pressure test
- Comb fins
- Repair any leaks
- Paint (if originally painted)

Note: If the radiator is deemed to be un-repairable by the Radiator Repair Shop no financial consideration is given for this confirmation.

If you have any questions regarding this Reminder, please contact Mr. Jim Backstrom, Estimating Coordinator at 985-7397.

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Ray Kroll  
Acting Director  
Physical Damage