



Notice to all Accredited Repair Shops

## Re: Issue with VIN Decal and GM Vehicles

**Date published:** February 19, 2020

During the windshield removal process on certain GM vehicles, the Vehicle Identification Number (VIN) decal can become loose or even fall off once the windshield is removed. Technicians should exercise great care to ensure the VIN, located on the dash, is not disturbed.

Prior to starting the removal process, please ensure the VIN decal is present. If the VIN is not present prior to repairs, or is lost during the repair process, please contact the Accredited Repair Department.

If you have any questions about this notice, please contact the Accredited Repair Department through the [Repair Shop Support Line](#).

