



**Manitoba  
Public Insurance**

November 14, 2011

## **NOTICE TO ALL REGISTERED ACCOUNT HOLDERS**

### **RE: Confirm Pricing on Marginal Repairs**

In cases where an Estimator believes that a marginal repair exists, it is important for the Repair Facility to provide a confirmed repair price to the adjuster as soon as possible. In this way, our joint customer can be quickly advised regarding the repairability of their vehicle and loss of use costs can be minimized.

As a reminder of the importance of Repair Facilities promptly responding to the adjuster with a confirmed price, marginal repair estimates produced will have the following verbiage on them: “Marginal Repair Contact The Adjuster With a Confirmed Price Within 5 Business Days of Receiving the Vehicle for Repair”.

In the event the repair facility is unable to provide a confirmed price within the 5 days, they are asked to contact either the adjuster, or the Claims Processing Unit as identified on the estimate. This will allow the tracking of all marginal repairs, enabling a more timely response to the Repair Facility regarding repairability.

If you have any questions please feel free to call our Estimating Services Manager, Mr. Kevin Lewis @ 985-7404.

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Ray Kroll  
Director  
Physical Damage Management