

## Notice to All Accredited Repair Shops

# 2021 Light Vehicle Repair Industry Agreement (LVAA) Compensation Schedule Update – Effective October 1, 2023

Date published: September 29, 2023

As previously [mentioned](#), MPI will be making system changes to update the labour rates in accordance with the [2021 Light Vehicle Repair Industry Agreement Compensation Schedule](#).

### Glass only Claims – MCG

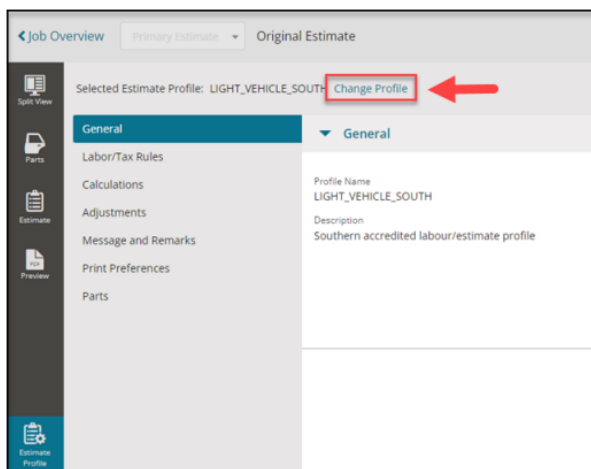
The rate updates will be applied automatically to all new and existing claims in MCG on October 1, 2023.

### Physical Damage - MCE

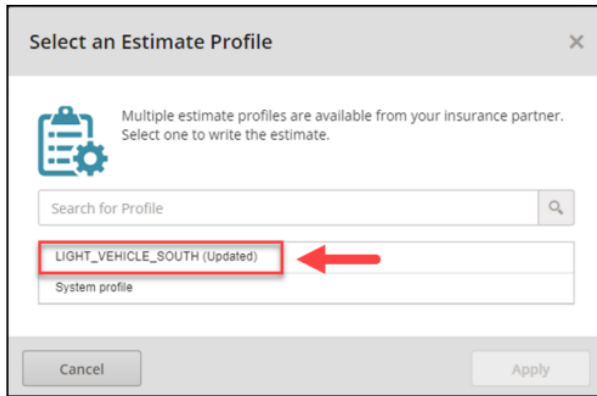
When submitting a pre-existing claim on or after October 1, 2023, it is the shop's responsibility to apply the updated profile to each claim prior to submitting for payment. Shops are not permitted to manually modify MPI profiles.

**Note:** As October 1 is a Sunday, the updated light vehicle labour rate profiles will be available upon start of business on Monday, October 2.

To update the profile on an existing estimate in MCE, select the **Estimate Profile** icon from the left margin and select **Change Profile**.



Choose the applicable profile, which will indicate “(Updated)” next to the profile name.



Click **Apply**, and then **Apply Changes**.

Estimate **Labour** will now be calculated with the updated rates.

*Note: Updating the rate will create a supplement when the estimate is committed.*

For technical assistance, please contact Mitchell TAC 1-800-448-4401.

Shops using Virtual Claim Files must request the rate increase on the Final Repair Account when submitting for payment.

If you have any questions about this notice, please email [MPI Partners](#).