



Notice to All Accredited Repair Shops

MPI Labour Interruption- Hail Claim Estimate Appointment Update

Date published: September 25, 2023

Effective October 2, 2023, MPI will expand the number of passenger vehicle hail estimating appointments available to eligible customers.

Beginning next week, two hail scanners will be in operation, which will double the number of hail estimates MPI is able to perform. With this increased capacity at MPI locations, initial passenger vehicle hail estimating will no longer be completed by repair facilities and hail claims will no longer be eligible for Direct Repair.

Customers seeking **new** passenger vehicle hail estimate appointments will be asked to wait for an appointment at an MPI location. Please do not book any new appointments for hail first estimates.

If you already have an initial hail estimate appointment booked for a customer, please proceed with the estimate, and submit the paperwork to MPI for review.