

Notice to all Light Vehicle Accredited Repair Shops

Winnipeg Contract Tows

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As of November 30, 2020, repair facilities may no longer directly contact our Winnipeg contract towing vendor to request a tow. Repair facilities must contact one of the following areas.

To request a total loss pick up

- Contact the adjuster on the claim

To request a tow when the repair is declined, or the vehicle is at the wrong repair facility

- Email the MPI Receiving Department ReceivingDept@mpi.mb.ca

To request a tow to a sublet repair facility

Email Accredited Repair AccreditedRepair@mpi.mb.ca

When emailing the Receiving Department or Accredited Repair, the following information is required:

- Claim Number
- Reason for Tow
- Towing From (location):
- Towing To (location):
- The vehicle ready to be towed: Yes or No

Note: Only contact Manitoba Public Insurance when the vehicle is ready to be towed.