



Notice to all Accredited Glass Shops

## Update to Glass Standard – Glass Claims with Physical Damage

**Date published:** August 8, 2022

Based on feedback from the Glass Committee, Automotive Trades Association of Manitoba (ATA), and Manitoba Motor Dealers Association (MMDA), MPI has updated the [Glass Claims with Physical Damage](#) glass standard.

The changes made to the [Glass Claims with Physical Damage](#) glass standard will be implemented on any new requests sent to the Glass Audit Unit starting August 15, 2022.

Modifications to the standard include:

- The process and actions for a repair facility requesting approval of a physical damage part on a glass claim
- Additional information added about the scenario when claims need to be converted to physical damage, and the steps for a glass repair facility to receive the physical damage estimate
- Improved structure and increased clarification

If you have any questions regarding this notice, please contact the [Glass Audit Unit](#).