

Notice to All Accredited Repair Shops

Don't miss out on the upcoming MPI Townhall Series!

MPI is excited to announce the first in a series of planned annual town hall meetings. The first town hall meeting is scheduled as follows:

Date & Time	Location
May 1, 2024 2:00 to 4:00 pm	Canad Inns Polo Park 1405 St Matthews Ave Winnipeg, MB R3G 0K5

To kick off this year's series, Ryan Mandell will provide a repair industry overview from his perspective as Director, Claims Performance at Mitchell International. (See Ryan's biography at the end of the notice.)

Additionally, we will share information and seek your feedback regarding the following items:

- Remarks from the ATA and MMDA
- Updates from MPI
- Discussion and your input regarding the upcoming 2025 LVAA

To register for this town hall, please email partners@mpi.mb.ca with the names of attendees from your facility. You will receive a reply email confirming your registration. Space is limited for this session. If possible, please limit your request to two persons per repair facility.

MPI is committed to presenting events that are accessible for all. Please contact us two weeks in advance of the meeting if you have any particular accommodation requirements.

Additional town halls will be held at various locations throughout the province over the summer. There will be in-person events taking place in Brandon and Thompson plus a virtual session. Further details regarding those sessions will be provided over the coming weeks.

Ryan Mandell

Ryan Mandell is Director of Claims Performance for Mitchell's Auto Physical Damage business unit.

Ryan has spent his entire career in the automotive industry and has a wide array of experiences ranging from field claims appraiser, body shop manager, and as a regional director for a large recycled parts supplier. In his current role, Ryan works with a multitude of industry stakeholders to provide actionable insights and consultative direction for their organizations with a heavy reliance on data analytics. Ryan earned his Master of Arts degree from Northern Arizona

University and Bachelor of Arts from the University of San Diego. Ryan has spoken at numerous industry events and is a frequent author of content related to auto insurance, vehicle complexity, and collision repair whose research has been cited by the New York Times, Road & Track, CNBC, and Automotive News among others. He lives with his wife and four sons in Greenville, South Carolina.

