

Notice to All Accredited Repair Shops

# Towing and Storage Provider Survey

**Date published:** December 6, 2021

Manitoba Public Insurance is seeking to better understand the perspectives of towing and storage providers at this time. Your feedback is valuable and will help MPI to improve the services it provides.

We want to ensure that approved towing and storage facilities are provided with an opportunity to give feedback to MPI. In the coming days, an invitation will be emailed to our towing and storage contacts to complete a survey on towing and storage services and rates. We ask that you share your thoughts by December 22, 2021.

The invitation to complete the survey will be sent to you via MPI's survey platform, Interceptum. The invitation will indicate it was sent by Manitoba Public Insurance from the email address [noreply@interceptum.com](mailto:noreply@interceptum.com). The email will contain a unique link to ensure that only one survey may be completed per station.

If you have questions about the survey or need to update your email address, please contact our Customer Insights & Analytics department via: [customerinsights@mpi.mb.ca](mailto:customerinsights@mpi.mb.ca).

Thank you in advance for your feedback!