



Notice to all Towing and Storage Vendors

Storage Fee Eligibility in Towing and Repair Facilities

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The Repair Facilities Offering Towing and Storage Services document is now available under [Towing Services > FAQs](#).

The document outlines the following estimating scenarios that determine a repair facility's eligibility to request storage fees:

- Waiting for an MPI estimator.
- MPI estimate completed.
- Adjuster-approved direct repair.
- Total loss.
- Denied claim.
- Authorizing MPI rural compound estimate.
- Manitoba Department of Justice holds, or police impounds.

If you have any questions about this information, contact Towing Services at towingservices@mpi.mb.ca.