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## NOTICE TO REPAIRCENTER USERS

### **Re: Shop Measures Conversion Tool**

As part of the 2017 Light Vehicle Accreditation Agreement, accredited repair shops receive a monthly scorecard that shows their scores across eight key measures. These scores provide an overview to assist shop business operations and highlight strengths and opportunities for improvement.

To further assist shops in determining how these individual scores affect a shop's overall composite score, we've developed a [Shop Measures Conversion Tool](#).

The tool is designed to allow repair shops to use "What If" scenarios to:

- Observe the impact that changes to Key Performance Indicator (KPI) scores have on corresponding KPI weighted scores and the overall composite score.
- Determine the extent of change required to a specific KPI score to achieve a desired corresponding KPI weighted score or overall composite score.

For more information, please visit the [Shop Measures Conversion Tool](#) landing page, which is available on the MPI Partners site under **Light Vehicles & Others > Policies & Procedures > Measures & Performance Recognition**. If you have any questions about the tool, please contact your Shop Relationship Advisor.