

Notice to All RAN Holders

Service Impacts and Closures Due to Inclement Weather

Date published: April 14, 2022

Due to the unprecedented nature of the spring blizzard across Manitoba and in the best interest of employees and customer safety over the coming days, all impacted MPI service and claim centre locations, in addition to cityplace and MPI's Physical Damage Centre will close, effective 3 p.m. on April 13 and remain closed on April 14.

The Contact Centre will remain open to assist customers for claims reporting, rescheduling affected appointments and general inquiries. Thompson, Swan River and The Pas locations will remain open as they are not currently impacted by the storm.

All in-person service appointments are cancelled for these dates. Impacted customers are in the process of being contacted and rescheduled for a later date. All other services that can be handled remotely will continue as normal.

Physical Damage Centre and Towing Services

Salvage activities at the Physical Damage Centre will be handled remotely. Contract towing services are still in place, however delays are expected.

Estimating Operations

Except for in-person estimating, all other estimating operations will continue.

If you have any questions about this notice, please contact [MPI Partners](#).