

# Retroactive Payments

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As previously communicated, glass-only and physical damage and glass repair facilities who signed the Light Vehicle Accreditation Agreement (LVAA) between July 12<sup>th</sup> and July 26<sup>th</sup> would be receiving retroactive payments for eligible labour rates between the dates of payments invoiced:

- Glass only - April 15<sup>th</sup> to July 29<sup>th</sup>
- Physical damage - April 15<sup>th</sup> to August 6<sup>th</sup>

For glass-only and physical damage repair facilities who signed prior to July 12<sup>th</sup>, claims submitted after your submitted LVAA will also receive retroactive payments for rate increases.

Eligible repair facilities and claims have been identified using invoice data and will receive a payment the week of September 1<sup>st</sup> for glass-only claims and physical damage claims for eligible increase. Claims will not be updated to reflect these changes.

If a glass-only claim was in progress prior to the system update, a manual review is required to determine eligibility for retroactive payment. Eligible claims will be processed in a future deposit.

Retroactive deposits will appear separately for both glass and physical damage claims which include both GST and PST.



If you have any questions regarding your deposits please contact:

- Glass-only claims - [GAU@mpi.mb.ca](mailto:GAU@mpi.mb.ca) attention: Chris Luky
- Physical damage claims, autobody accredited - [SRA@mpi.mb.ca](mailto:SRA@mpi.mb.ca)
- All others - [ClaimsAudit@mpi.mb.ca](mailto:ClaimsAudit@mpi.mb.ca) attention: Chris Luky