



**Manitoba  
Public Insurance**

October 25, 2017

## **NOTICE TO ALL REGISTERED ACCOUNT HOLDERS**

### **Re: Reminder – Pacific Avenue and Flin Flon Centres Closing**

Manitoba Public Insurance announced in June that the Pacific Avenue Service Centre (located at 1103 Pacific Avenue, Winnipeg) and the Flin Flon Claim Centre will close as of October 27, 2017.

These closures are part of our ongoing efforts to evolve our services to meet the needs of our customers while streamlining our operating costs and managing our physical footprint.

In Winnipeg, the Pacific Avenue Service Centre has the lowest customer volumes of all service locations across Winnipeg as customers are choosing to conduct their business at other locations. For this reason, this location is closing, and staff at these locations are being relocated to other service centres where service demands warrant.

In Flin Flon, services will continue to be provided through visitations from our office in The Pas, so the closure of this office will have no impact to current service levels in this community for vehicle estimates.

Customer service remains a priority for the Corporation and, as with previous adjustments to Service Centre availability, our goal is to control operating costs without affecting service delivery.