



May 29, 2019

## NOTICE TO ALL REGISTERED ACCOUNT HOLDERS

### **Re: Technical Requests for Research & Training Department**

A new [Technical Request form](#) and [MPI Technical Requests job aid](#) have been added to MPI Partners. Please use the Technical Request form and its built-in Submit button to complete and send technical requests directly to MPI's Research & Training department. Important information on technical requests is in the accompanying job aid.

- To access the MPI Technical Requests job aid, navigate to **Light Vehicles & Others > Policies & Procedures > Repair Process**, or click the link above.

As a result of the new Technical Request form, Research & Training will soon be removed from the numeric options available on the Repair Shop Support phone line.

Refer to the [Repair Shop Support job aid](#) for updated information on shop support options.