



March 21, 2017

## **NOTICE TO ALL REGISTERED ACCOUNT HOLDERS**

### **Re: Printed Estimate Sheets**

For the past few years, Manitoba Public Insurance has used Mitchell software to electronically prepare, distribute, and manage vehicle damage estimates. As a result, paper estimate sheets are no longer required.

Effective March 20, 2017, Manitoba Public Insurance estimators will no longer provide customers with printed estimate sheets for all **light vehicle claims**. Accredited repair shops using RepairCenter can continue to access estimates electronically through RepairCenter.

Please note that this change does **not** apply to other vehicle types. Manitoba Public Insurance will still provide printed estimate sheets for motorcycles, off-road vehicles, recreational vehicles, commercial vehicles, etc., as those types of claims are not currently processed in RepairCenter.

### **Requesting Estimate Sheets**

If you do not have access to RepairCenter, you must contact Manitoba Public Insurance's Quality Control department to obtain vehicle damage estimates.

If your shop is not accredited, Quality Control will need to ensure your shop has the tools, training and equipment necessary to complete the repairs based on the type of vehicle and type of damage involved in the claim. Also, repairs will require inspection before the vehicle is released to the customer and before payment is made. Depending on the nature of the damage, mid-repair inspections may also be required. These will be discussed with you before vehicle damage estimates are released.

If you have any questions about this notice, please contact Quality Control using the [Repair Shop Support Line](#).

Thank you for your cooperation