

Notice to all Light Vehicle Accredited Repair Shops

Parts Autonomy Performance Requirements

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A reminder to all Parts Autonomy program participants that the six month benchmarking period ended on **March 31, 2021**.

The Parts Autonomy program is designed to give repair shops control over parts decisions. They are required to provide the same level of industry savings achieved before the program began in consideration for the autonomy to make parts decisions independent of MPI. Shops are required to maintain a three month Realized Parts Savings (RPS) score above 0%.

If a three month RPS score is below 0%, RPS performance will be reviewed. Underperforming repair shops will receive enhanced SRA support intended to assist in success with RPS, and reduce the risk of being placed on a corrective action plan in the future.

Beginning **June 1, 2021** (May 2021 scorecard), enhanced SRA support may include a notice that there is potential for a future corrective action plan. This information is intended to provide the time necessary to support shops and enable them to improve performance.

Corrective action plans are meant as a last resort when performance has not improved after SRA support and notices. These plans outline objectives, how a shop is expected to achieve them, and a timeline for attaining the objectives. SRAs will assist shops in developing corrective action plans, and provide support to shops.

Not meeting corrective action plan milestones may result in removal from the Parts Autonomy program. RPS performance may also impact a shop's composite score, resulting in a review of eligibility for other MPI programs such as Direct Repair.

If you have any questions, please contact your SRA.