



May 21, 2019

## NOTICE TO REGISTERED ACCOUNT HOLDERS

### **Re: PDR Oversized Dent Allowance**

In order to approve a PDR request for an oversized dent and grant an appropriate allowance, estimators need photos that clearly show the size and location of the dent.

The [Paintless Dent Repair \(PDR\) - Hail](#) Estimating Standard describes the oversized dent allowance as follows:

A dent larger than 28mm in diameter (the size of a toonie) is outside the scope of the PDR Calculator and may be eligible for an additional allowance.

Each oversized dent must be:

- Supported by a picture showing the exact measurement.
- Listed in the PDR Calculator.

### **Photo Requirements**

To work towards consistent decision making and review times for oversized dent allowances, we've created a guide to taking photos for oversized dent requests. See the [PDR Oversized Dent Photo Requirements job aid](#) for guidelines and examples

If you have any questions about this notice, please contact the Estimating department using the [Repair Shop Support Line](#).