

Notice to all Towing and Storage Vendors

## New Agreements for Winnipeg and Brandon Towing Services

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### Winnipeg Towing Service Agreement – Champion Towing

Effective Saturday, July 1, 2023, Manitoba Public Insurance and Champion Towing entered into a new agreement to provide towing services to MPI claim vehicles in the Winnipeg area.

Changes to the new agreement are summarized as follows:

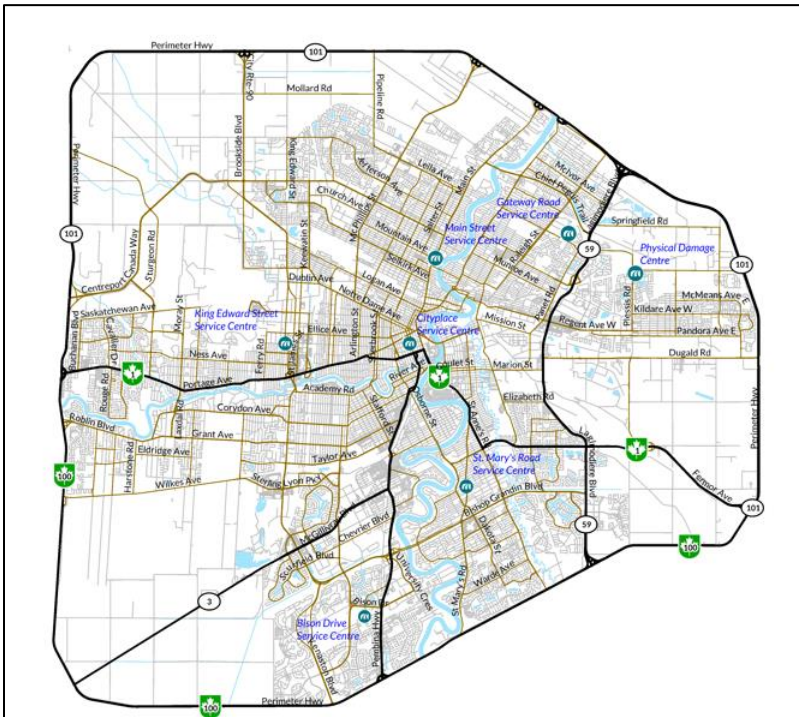
- Vehicles that weigh less than 9,000 kg (excluding semi-truck and semi-trailer body styles) are included in the agreement.
- The agreement covers all tows on the Winnipeg perimeter and within the perimeter including tows to/from the Physical Damage Centre and/or Commercial Compound.
  - This includes tows to/from the repair shop, the accident scene, a residence, an MPI service centre, and any other location within this area (see map #1 below).
- The agreement covers all repair shop tows including areas on and within the Winnipeg perimeter, and tows extending 16 km outside the Winnipeg perimeter (see map #2 below).

A tow is **not** considered under the agreement in the following situations:

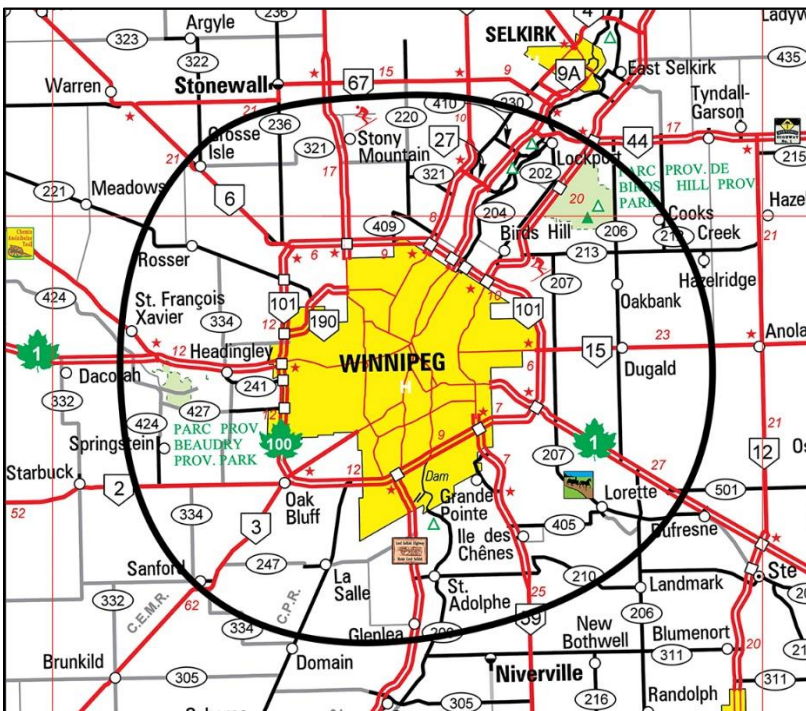
- For vehicles weighing over 9,000 kg and/or has a body style of semi-truck or semi-trailer, customers can select their tower of choice.
- For tows from an accident scene or from an insured's home where the vehicle is located outside of the Winnipeg perimeter, the closest MSA tow provider will be dispatched by MPI. RCMP can still call MSA towing providers in the area for towing needs related to traffic accidents or theft.



Map 1 - Winnipeg perimeter including inside perimeter



Map 2 - Tows to and from repair shops (16 km radius from the Winnipeg perimeter)



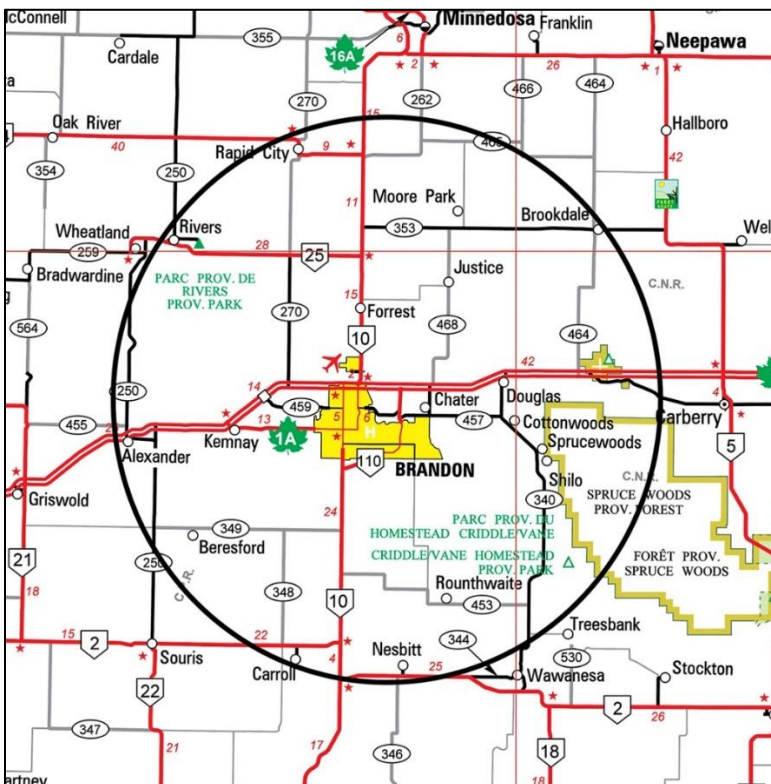
## Brandon Towing Service Agreement – Full Tilt Towing

Effective Saturday, July 1, 2023, Manitoba Public Insurance and Full Tilt Towing entered into a new agreement to provide towing services to MPI claim vehicles in the Brandon area.

Changes to the new agreement are summarized as follows:

- Vehicles that weigh less than 9,000 kg (excluding semi-truck and semi-trailer body styles) are included in the agreement.
- The agreement covers all tows within the Brandon towing radius including tows to/from Full Tilt Towing’s Brandon Compound.
  - This includes tows to/from the repair shop, the accident scene, a residence, an MPI service centre, and any other location within this area (see map #3 below).
- The agreement also covers storage for all MPI claim vehicles that come from within or from outside the towing radius.

**Map 3 – Brandon towing radius**



## Commercial (Heavy Vehicle) Towing

Commercial vehicle towing (9000 kg and over, including semi-truck and semi-trailer body style) will no longer be part of the Winnipeg and Brandon towing agreements. At first notice of loss, if the vehicle requires a tow, MPI will advise customers of the following options:

- Customers can select a towing vendor of their choice and contact the vendor directly to tow the vehicle to the appropriate storage location for an estimate.
- If the customer prefers, MPI can assist in securing a towing vendor to move the unit.

If a second tow is required, MPI will attempt to dispatch the same tower used for the first tow.

If you have any questions about this communication, please contact [towingservices@mpi.mb.ca](mailto:towingservices@mpi.mb.ca) or call 204-985-7766.