



Notice to all Towing and Storage Vendors

## MSA Rates Reminder and Tow App Information

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As previously communicated, MPI has developed a [Light Vehicle Towing and Storage Master Service Agreement](#) for all rural towing and storage vendors within Manitoba. Vendors who sign the agreement are eligible for increased towing and storage rates and will be displayed on MPI's Towing and Storage Search tool as "MPI Approved."

As a reminder, vendors who submitted a signed agreement by August 15, 2022, were eligible for the increased rates effective August 15, 2022.

Vendors who submitted a signed agreement between August 16 and September 1, 2022, are eligible for the increased rates effective September 1, 2022.

Vendors that submit a signed agreement after September 1, 2022, will be eligible for the increased rates effective the same day MPI receives the signed agreement.

### Tow App Information

Tow vendors will be using the Tow App technology to receive notifications when vehicles are dispatched for towing services. The app allows the operator to take pictures and record data using their mobile phone.

Storage Vendors will use the Tow App technology to receive notifications when MPI Salvage requests a Remote CR assignment. The app allows the operator to upload 11 photos of the vehicle. These photos will be used for auction purposes. MPI will pay \$25.00 per vehicle for this service ([marketing photo fee](#)), and will not require an invoice from the vendor.

A separate email will be sent to vendors that will be onboarded onto the Tow App.

Thank you for your continued support.

If you have any questions or concerns, please email [towingservices@mpi.mb.ca](mailto:towingservices@mpi.mb.ca).