

Notice to All Accredited Repair Shops & Recognized PDR Shops

# MPI Paintless Dent Repair (PDR) Pilot

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MPI is pleased to announce that starting March 4, recognized PDR shops will begin using Mitchell Connect as part of the MPI PDR pilot program. This change means that these shops will be able to process hail claims electronically to streamline supplements, reviews, documentation, and payments.

## Mitchell PDR Calculator

In conjunction with this change, the integrated Mitchell PDR Calculator will replace the MPI Hail Calculator immediately. For details, see the updated [Paintless Dent Repair \(PDR\) - Hail](#) standard for new rules, examples, procedures and screenshots explaining proper use.

**Note:** There are no changes to the dent rages, range values, or related PDR allowances.

## In Progress Claims

In-progress claims that are ready for pay should be submitted as they were approved. Any claim that requires a supplement after March 4 must be updated following the new procedures and using the Mitchell PDR Calculator. This includes deleting the single line “PDR Hail” entry, adding individual line entries for each damaged part and the new My Template entries for Panel Allowances (*see the procedure section of the ES*).

For more information, see [Mitchell Connect for Recognized PDR Shops – FAQs](#).

The updated standard is identified with: **\*draft for 30 days** on [MPI Partners](#).

Refer to the **Revision History** section for a summary of the updates.

Please email [partners@mpi.mb.ca](mailto:partners@mpi.mb.ca) if you have any questions about this notice.