

Notice to all Accredited Shops

MCE Profile Updates

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To improve the user experience for MPI's business partners using Mitchell Cloud Estimating (MCE), changes will be made to the **My Templates** (formerly Long Expansion) and **Rate Profiles** over the next few weeks. These changes will streamline the estimate review process and reporting consistency.

Starting November 16th, Direct Repair Light Vehicle estimates will need to be created using one of the new profiles. When selecting one of LIGHT_VEHICLE_NORTH or LIGHT_VEHICLE_SOUTH Labour Profiles, the **Light Vehicle My Template** profile (formerly Long Expansion) will be available for selection. No additional lines or changes to current lines in the **Light Vehicle My Template** should be made.

The profiles are designed to ensure a consistent workflow for all users. Profiles should be used without modifications to reduce unnecessary claim delays as well as ensuring estimate accuracy and compliance.