

Notice to all Loss of Use Web Application Users

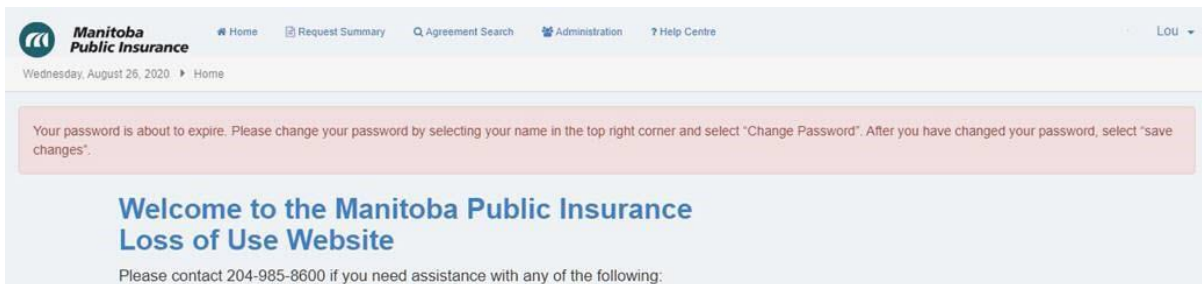
Upgrade to Loss of Use Web Application

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MPI is updating the Loss of Use (LOU) Web Application for **August 27, 2020**.

With this upgrade, rental agencies will see the following improvements:

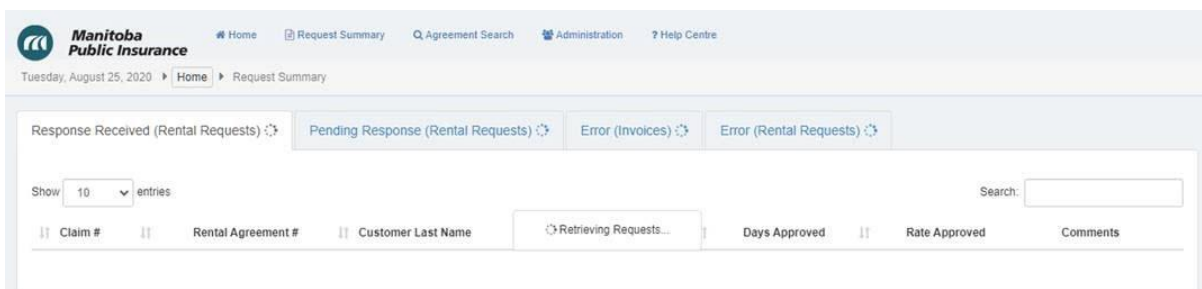
- When users log in to the Loss of Use website, they will now see a warning if their password will expire within the next 15 days.



- The option to change a password is now under the User drop-down menu (shown in the application as the user's name).



- The Request Summary window now loads the different tabs separately, which will decrease loading times for the window.



These upgrades will not impact the functionality that users have today.

If you have any questions about this information, please contact the Claims Processing Unit at 204-985-7500 or ClaimsProcessingUnit@mpi.mb.ca.