



September 11, 2015

## **NOTICE TO ALL REPAIRCENTER USERS**

### **RE: Mitchell System Profile Updates**

Mitchell International will be updating Mitchell Estimating (Ultramate) and RepairCenter System Profiles beginning September 15<sup>th</sup> through November 30<sup>th</sup>, 2015.

Following the updates, Mitchell will send out a communication explaining how to complete a Profile refresh. This process will confirm that your system is set up in accordance with the Manitoba Public Insurance Profile. Mitchell will follow up with any shop that requires assistance. If your shop requires assistance at anytime, please contact Mitchell TAC.

Please review the following information about the updates:

### **Long Expansion Update**

Manitoba Public Insurance recognizes the need for consistent estimating repair lines. As a result, the Mitchell Estimating Long Expansion tab is being updated to include prepopulated repair lines for common repair activities. The updated Long Expansion will speed up, simplify, and improve the creation and review of estimates.

Going forward, use the available estimate repair lines from Long Expansion and CEG Data. If you determine that the required estimate repair line is unavailable in the Long Expansion or CEG, create a manual entry repair line. Estimating Services will be reviewing new estimates to ensure that estimating staff and shops are using the predefined repair lines when available, instead of manually creating repair lines.

### **Reinstatement of Bumper Rebars and Absorbers**

Further to the notice on [July 9](#) regarding the reinstatement of aftermarket bumper components, Mitchell's Estimating Profile is being updated to ensure that Diamond Standard bumper components are populated on Manitoba Public Insurance estimates, if available.

Please take the time to review Long Expansion within Ultramate following the updates.

For questions regarding the Long Expansion update, please contact our Estimating Coordinators:

- Bill Crocker at (204) 985-8770, ext. 7960 or [bcrocker@mpi.mb.ca](mailto:bcrocker@mpi.mb.ca)
- Jim Backstrom at (204) 985-8770, ext. 7397 or [jbackstrom@mpi.mb.ca](mailto:jbackstrom@mpi.mb.ca)
- Robert Ferreira at (204) 795-0566 or [rferreira@mpi.mb.ca](mailto:rferreira@mpi.mb.ca)

For Diamond Standards and parts-related questions, please contact:

- Rod Sproule, Alternate Parts Coordinator, at (204) 985-8770, ext. 7374 or [rsproule@mpi.mb.ca](mailto:rsproule@mpi.mb.ca)
- Cody Sterzer, Alternate Parts Coordinator, at (204) 985-8770, ext. 0978 or [csterzer@mpi.mb.ca](mailto:csterzer@mpi.mb.ca)