



April 15, 2019

## **NOTICE TO ACCREDITED GLASS SHOPS**

### **Re: 2019 LVAA – Glass Claim Program Business Rules Updates**

As of today, the 2019 Light Vehicle Accreditation Agreement (LVAA) and relevant Glass Claim Program Business Rules are now in effect.

The [2019 Light Vehicle Accreditation Agreement – Summary](#) page has been updated with links to all relevant materials on MPI Partners. The [Glass Claims Program Business Rules](#) section of MPI Partners has been updated to indicate the rules directly impacted by the LVAA changes, as well as those updated to support these changes.

Please note that the new Glass Claim Program Business Rules only apply to:

- New glass only claims opened on or after April 15, 2019.
- In-progress claims with items added to the invoice on or after April 15, 2019.

If you have any questions about this notice, please contact the Claims Audit Unit using the [Repair Shop Support Line](#).