



June 12, 2018

NOTICE TO LOSS OF USE WEB APPLICATION USERS

Re: Upgrade to the Loss of Use Web Application

On **June 25, 2018**, MPI is upgrading the Loss of Use (LOU) Application.

With this upgrade, rental agencies will see the following improvements:

- When there is a difference between approved rental days and the actual number of days used, rental companies will no longer have to resubmit a rental request to reduce the number of days to match the approved amount. (Note: Rental companies still need to invoice for actual days used.)
- MPI will be able to respond more quickly to resubmissions of rejected requests, provided the reason for the original rejection has been addressed.

If you have any questions about this notice, please contact the Claims Processing Unit at 204-985-7500 or ClaimsProcessingUnit@mpi.mb.ca