



Notice to All Accredited Repair Shops

# Hail Estimate Appointments

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As communicated on [November 2, 2023](#), eligible perils for direct repair returned to pre-labour interruption processes. MPI had allowed a 30-day exception for shops to estimate otherwise direct repair ineligible perils, provided estimate appointments were made prior to November 2. That exception was to end after thirty days.

Effective January 31, 2024, MPI will only accept shop-written hail estimates (suffix 99) if they meet one of the following exceptions:

- Customers with lease returns
- Trade-ins
- DR qualifying perils with overlapping hail damage
- Non-drive that also has hail damage

Repair shops must email [partners@mpi.mb.ca](mailto:partners@mpi.mb.ca) with the requesting claim number and reason. Customers can be directed to contact MPI for a hail estimate appointment.