



Notice to all Accredited Glass Shops

# Glass Standards Updates

**Date published:** January 25, 2022

In consultation with the Glass Committee, ATA, and MMDA, MPI is making the following changes to the Glass Standards:

- [Windshield Repair Waiver](#) – Updated to clarify shops can use the form when the glass damage is in the driver’s line of sight, but the customer insists on the repair.
- [Windshield Repairs](#) – Updated to enhance clarity of repair allowances.
- [Glass Allowances](#) – Updated to provide clarification on Glass Cleanup time.

In addition, MPI has update the following pages located on the MPI Partners site:

- [How to Prevent Manual Glass Claims](#) job aid – Updated to include additional scenarios.
- [Glass Only Claims](#) landing page – Updated to display a summary of all the Glass Only Claims sections for easier access.

If you have any questions about this notice, please contact the Claims Audit Unit.