

Notice to all Accredited Glass Repair Facilities

Update to Glass Authorizations

Date published: September 28, 2021

As part of process improvements for glass claim administration, MPI has been reviewing the need to fax glass authorizations.

Effective Oct 11, 2021, MPI will no longer fax glass authorization forms to repair facilities. Instead, MPI will email the glass authorizations as PDF files. Please ensure you have a PDF reader installed prior to October 11.

Once you receive the glass authorization via email, follow the usual process of submitting a manual glass claim.

MPI will continue to review our eGlassClaim eligibility to reduce the need of processing a manual glass claim in the future.