



August 15, 2016

NOTICE TO ALL REGISTERED ACCOUNT HOLDERS

Re: Mitchell Estimating GST Calculation Issue Resolved

With the implementation of the **PST Exempt** and **GST %** tax fields in Mitchell Estimating earlier this year, there was a known issue where GST was not calculating correctly on betterment items.

Previously, Mitchell Estimating applied GST to betterment items as well as adding the customer GST responsibility on top of that.

This issue has been resolved.

- You may now process estimates that include both betterment and customer tax responsibility using the **PST Exempt** and **GST %** fields.
- You will no longer need to use the **Previous Payment Amt** field to manually adjust customer responsibility amounts.

For more information about the tax fields, please review the following notices:

- [Mitchell Estimating Tax Fields](#)
- [What's New, Mitchell Estimating](#)