

Notice to all Commercial Repair Shops

First Notice of Loss Commercial Vehicle Towing Policy

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Effective July 1, 2023, commercial vehicle (9000 kg and over) towing will no longer be part of the Winnipeg towing contract. At first notice of loss, if the vehicle requires a tow, MPI will advise customers of the following available options:

- Customers can select the towing vendor of their choice and contact them directly to tow the vehicle to the appropriate storage location for an estimate.
- If the customer prefers, MPI can assist in securing a towing vendor to coordinate moving the vehicle.

If a second tow is required, MPI will attempt to dispatch the same tower used for the initial tow.

There is no change to the Interim Commercial Vehicle Sublet Towing Policy at this time.

If you have any questions about this notice, please email MPI Partners at <u>partners@mpi.mb.ca</u>.