



Notice to all Accredited Repair Shops

# Notice to all Mitchell Connect and MCG Users – Estimating Profile Update

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## MCE & MCG System Profile Changes

MPI continues to work closely with Mitchell Estimating on creating and implementing the restated 2021 LVAA Estimating profiles. MPI is working diligently to complete the tasks necessary to provide all accredited repair facilities with the updated profiles as soon as possible.

As communicated on August 22, 2022, MPI will process retroactive payments to repair facilities covering differences in labour rates and material allowances. Estimates will not be supplemented by MPI during this process. The only applicable changes to compensation are outlined in the [2021 LVAA Compensation Schedule Restated - Effective July 1, 2022](#) on MPI Partners.

Until you receive the required system changes to MCE and MCG, you are required to submit claims based on your current System profile. Shops are not to manually modify MPI profiles. Regarding updates to MCE “My Templates”, MPI will be updating “My Templates” on September 1<sup>st</sup> allowing shops to add in the new entry for eligible Mechanical Specialty rates as noted within the updated Estimating Standard.

Once you receive the updated Estimating profiles, you may apply the new Estimating profile to any claim you have not yet submitted for payment.

Mitchell will be updating MCG and MCE by mid September. MPI will notify users when this has occurred.

## Retroactive Payments

As [previously communicated](#), glass-only and physical damage and glass repair facilities would be receiving retroactive payments for eligible labour rates between the dates of payments invoiced:

- Glass only – July 1st to date of system update available
- Physical damage - July 1st to date of system update available (Mechanical Specialty not included)

Eligible repair facilities and claims will be identified using invoice data. Once the retroactive process is complete for glass-only claims and physical damage claims, these facilities will receive a payment by early November for eligible increases. Claims will not be updated to reflect these changes.

Retroactive deposits will appear separately for both glass and physical damage claims which include both GST and PST.

If you have any questions regarding your deposits please contact:

- [ClaimsAudit@mpi.mb.ca](mailto:ClaimsAudit@mpi.mb.ca) for Glass-only claims
- [SRA@mpi.mb.ca](mailto:SRA@mpi.mb.ca) for physical damage claims, autobody accredited
- [ClaimsAudit@mpi.mb.ca](mailto:ClaimsAudit@mpi.mb.ca) for all other enquiries