

Notice to all Accredited Glass Shops

Update to Registration Cards

Date published: October 26, 2021

In March 2021, we informed you that MPI was [modernizing deductibles](#). This included changes to the previous \$200 deductible that was waived for chip repairs. As of April, there are two different \$200 deductible policies, \$200 Plus and \$200 Standard. Only the \$200 Plus policy waives the deductible for chip repairs.

Previously, MPI registration cards only displayed the deductible as \$200 and Repair Facilities would have to confirm with the customer if they had the \$200 Standard or \$200 Plus deductible.

MPI has now made a system upgrade so new registration cards printed after July 19, 2021 will now differentiate between the two types of \$200 deductible policies. If the **deductible is waived for chip repairs** the registration card will display '**All Perils Plus / Assurance tous risques plus**' in line with the **\$200** deductible limit. If it reads 'All Perils Standard / Assurance tous risques de base' in line with the \$200 deductible limit, you must collect the deductible from the customer for all chip repairs and glass replacements. MPI will only provide updated registration cards when customers renew or change their policies. MPI will not re-issue registration cards to all customers who currently have the previous text on their registration until they renew.

If a registration card reads 'All Perils / Assurance tous risques' in line with a \$200 deductible, the customer doesn't have the updated registration card. Their next registration card will indicate Plus or Standard. For these customers, you must confirm which policy they have by entering their claim information into eGlassClaim.

This has been shared as awareness to support repair shops who may have questions themselves or from customers with registration questions. If you have any questions about this notice as it pertains to a glass claim, please contact the Claims Audit Unit at ClaimsAudit@mpi.mb.ca.