



March 6, 2017

NOTICE TO EGLASS REPAIR TRADE

Re: eGlassClaim 5.7 Release Notes

On the night of Wednesday, March 8, eGlassClaim will be updated to version 5.7. eGlassClaim will be unavailable from Wednesday at 10 p.m. CST until Thursday at 7 a.m. while the update is applied.

Among the fixes and improvements in eGlassClaim 5.7, the following may be most applicable to you:

- **Multiple Lines in Note Textboxes**

The Shop Notes and Carrier Notes textboxes will now preserve line breaks in notes with multiple lines of text. Previously, the application ignored line breaks and combined multiple lines of text into one continuous line.

The screenshot shows a web interface for 'Shop Notes'. At the top is a blue header with the text 'Shop Notes'. Below the header is a large, empty text area for entering notes. Underneath the text area are two buttons: 'Add Note' and 'Print Notes'. Below the buttons is a table with three columns: 'Date Added', 'Added By', and 'Notes'. The table contains one row of data.

Date Added	Added By	Notes
1/5/2017 07:10 AM (PST)	Traintest	this is a new shop note

- **Displayed Deductible for Vandalism Claims**

When registering a claim during FNOL, eGlassClaim will now display the appropriate deductible, depending on which peril is selected. This mainly affects vandalism claims on policies with \$100 or \$200 deductibles, as

they will now correctly display a \$0.00 Glass Replacement Deductible. Previously, eGlassClaim displayed the full deductible amount during FNOL, even if the customer was not required to pay it.

Before

Vehicle Description: 2011 Ram Pickup 3500 4 Door Crew Cab

Glass Repair Deductible \$0.00 Glass Replacement Deductible **\$100.00**

	Glass Type
<input type="checkbox"/>	Windshield
<input type="checkbox"/>	Door - Driver FRONT
<input type="checkbox"/>	Door - Passenger FRONT
<input type="checkbox"/>	Door - Driver REAR
<input type="checkbox"/>	Door - Passenger REAR

eGlassClaim 5.7

Vehicle Description: 2011 Ram Pickup 3500 4 Door Crew Cab

Glass Repair Deductible \$0.00 Glass Replacement Deductible **\$0.00**

	Glass Type
<input type="checkbox"/>	Windshield
<input type="checkbox"/>	Door - Driver FRONT
<input type="checkbox"/>	Door - Passenger FRONT
<input type="checkbox"/>	Door - Driver REAR
<input type="checkbox"/>	Door - Passenger REAR

- **Shop Password Reset Email**

When resetting your shop's eGlassClaim password, the password reset email will now include a shop login link. Previously, the reset email would link to an administrator login page.