

Notice to all Registered Account Holders

Update to Coolant Estimating Standard

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Recently, MPI Estimators and repair shops raised concerns regarding the correct application of the [Coolant Estimating Standard](#) and when the allowance should be applied to an estimate.

MPI conducted an internal survey, which confirmed that there are inconsistencies with this Estimating Standard due to its wording. In order to resolve this confusion, the following changes to the Coolant Estimating Standard have been made to ensure consistent application of the allowance. Examples have also been added to the standard.

The Coolant Estimating Standard includes the following new rules:

- The maximum allowance for coolant remains \$20.00.
- Repair shops can only request the allowance when the radiator is being **removed (R&I)** or **replaced (R&R)**.
- Repair shops must use the [Additional Shop Materials Request Form](#) for coolant amounts beyond the allowance or fall outside the above rules.
 - These requests must include invoices and supporting documentation, such as capacity and coolant type (if applicable).

Repair shops must use the [Additional Shop Material Request Form](#) when requesting compensation of any coolant costs that exceed the published allowance. For further details, please refer to the Requests for Additional Shop Materials section of the [Shop Materials Estimating Standard](#).

If you have any questions about this notice, please contact your Shop Relationship Advisor.