

Notice to all Direct Repair Shops

Call for New Alternate Parts Program Initial Rollout Volunteers

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Manitoba Public Insurance and the ATA/MMDA are jointly developing a new parts business model. The intent is to align workflows with industry best practices, allow shops the autonomy for part type selection, and address long standing issues impacting both MPI and the trade.

We are seeking volunteer shops with plans to complete selection, training, and system setup in March 2020, and have the volunteer shops go live on March 30, 2020.

The initial rollout will involve a small number of Direct Repair shops willing to collaborate with MPI staff. These shops will transition to the new Alternate Parts Program workflow. MPI and the ATA/MMDA will jointly develop and provide policy training. This small initial rollout will provide MPI and the trade an opportunity to further refine training, job aids, and workflows.

Following the initial rollout, participants will continue to apply the new policies, as all shops will be transitioned by July, 2020. Shops and suppliers participating in the initial rollout will have the opportunity to improve the transition for the industry by providing feedback on training and workflows, should any gaps become apparent during the initial rollout.

If you are interested in participating in the initial rollout, please contact MPI at partners@mpi.mb.ca by February 24, 2020.