



Notice to All Accredited Autobody Repair Shops

AutocheX Guide Updated – April 2024

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As communicated on December 29, 2023, via [AutocheX Surveys Transition from Phone to Email](#), the AutocheX information on the MPI Partners website has been updated in an FAQ format, which also includes the email invitation a customer would receive along with the survey questions being asked. Repair facilities can use this information to better explain the upcoming survey a customer may receive following a Claim repair to increase customer participation.

The updated [AutocheX Guide](#) is now available on MPI Partners.

If you have any questions regarding this notice, please contact your Shop Relationship Advisor.