

Notice to all Light Vehicle Accredited Repair Shops

Alternate Parts Program Rollout Update

Date published: July 17, 2020

As previously communicated, the [New Alternate Parts Program Rollout](#) began with six volunteer shops on June 1, 2020. Following a four-week initial assessment period, MPI, together with the ATA and MMDA, reviewed the results and refined the process for transitioning all accredited repair shops to the program.

We are now pleased to confirm the Parts Autonomy program will move forward, with the goal of having all repair shops transitioned by September 28, 2020.

Onboarding of repair shops will occur over a total of 11 waves, with each shop assigned to a specific timeline during one of the waves. Accredited shops will receive a welcome email from MPI with a schedule of requirements to be completed over four weeks. The information in your welcome email contains important dates and training materials. This information is critical to your success and will help you understand the responsibilities each shop has in the new program. The Parts Autonomy program is a major shift in business and expectations for all parties.

Communication and training for the first two waves has already started, and those shops in Wave 1 will be fully transitioned to the new program by July 27. MPI will be in contact with each shop multiple times during the onboarding process to provide support at each stage. Your ATA/MMDA representatives are also well-versed in the program and can provide additional assistance.

If you have any questions about Parts Autonomy and the onboarding process, please contact the Research & Estimating department using the [Repair Shop Support Line](#).