



Notice to all Accredited Repair Shops

Action Required - Long Expansion and Shop Profile Updates

Date published: July 30, 2021

As [communicated on July 22th, 2021](#), MPI will be providing a new Long Expansion and Shop profile on August 5.

Long Expansion Updates

The Mitchell Estimating Long Expansion file is being updated to reflect current estimating needs based on the new LVAA Agreement.

You will receive an email on August 5th, 2021 with the new Long Expansion file (.leg) and instructions (**Long Expansion Import & Profile Change Procedures**) for importing the file into Mitchell Estimating.

The update must be completed on your shop's computers to align with the current version of the Long Expansion.

If you are unable to complete these changes, please contact Mitchell's Technical Support at 1-800-448-4401.

Labour Rate Profile Updates

The accredited light vehicle repair labour and material rates are also being updated to reflect the new LVAA Agreement and Compensation Schedule.

To receive the new rates, you will be required to update your Mitchell shop profile information (including labour rates), in Ultramate beginning on August 5th, 2021. Instructions (**Long Expansion Import & Profile Change Procedures**) on how to update your profile will be provided to you in email.

Once you receive the updated Estimating profile and Long Expansion file, you may apply the new Estimating profile to any claim you have not yet submitted for payment. Instructions (**Profile Update Procedures – Existing Estimates**) on how to update your profile will be provided to you in email.

All shops are required to apply the new Estimating Standards to all submitted claims for payment, 99s or supplements, after August 6th.

As [communicated on July 22th, 2021](#), MPI will process retroactive payments to repair facilities covering differences in labour rates and refinish material allowance. Estimate will not be supplemented by MPI during this process. The following are the only applicable changes to compensation:

- Body labour rate
- Refinish labour rate
- Frame labour rate
- Glass labour rate
- Paint material allowance

As your facility will have received the new Long Expansion and shop profile on August 5th, retroactive payments will not be eligible on claims submitted after August 6, 2021.

For assistance with either of these updates, contact Mitchell's Technical Support at 1-800-448-4401.