



February 26, 2016

ALL ACCREDITED LIGHT VEHICLE REPAIR SHOPS

Re: Accredited Repair Shop Search Tool

Manitoba Public Insurance's website (www.mpi.mb.ca) currently provides customers a search tool to assist in identifying and locating authorized brokers, glass shops, immobilizer installers and winter tire retailers. We are now pleased to expand the search tool to include light vehicle accredited repair facilities.

Beginning February 29, 2016, customers will be able to search for accredited light vehicle repair shops by city, town or postal code area. The search results will display on a map, as well as in an alphabetical listing that includes repair shop names, addresses and telephone numbers.

Use of the automated search tool also allows us to replace the static information currently on the MPI website that identifies the vehicle makes and models subject to OEM certified or qualified repair standards, and the light vehicle repair shops that currently have the OEM certification to conduct the repairs on these vehicles. To incorporate this information, customers using the search tool will also be asked to enter the year, make and model of their vehicle.

For vehicles where the OEM requires the repair be completed by an OEM certified or qualified repair facility, the search tool will return these repair facilities. For vehicles without such OEM requirements, all accredited light vehicle shops within the search parameters set by the customer will display, similar to how the glass shop locator tool works today.

If the search does not return any results, this means there is no accredited shop in the city, town or postal area the customer entered, in which case the customer can broaden their search to all of Manitoba.

Through this search tool, our mutual customers will now be able to more easily locate an accredited repair shop for their light vehicle repair needs. If you have any questions, please contact Estimating Services at 1-855-882-4313, option 6.

Thank you