



Notice to all glass accredited repair shops

2019 Light Vehicle Accreditation Agreement Addendum

Date published: June 24, 2020

Manitoba Public Insurance (MPI), the Automotive Trades Association (ATA) and the Manitoba Motor Dealers Association (MMDA) have agreed to an addendum that will form part of the [Light Vehicle Accreditation Agreement](#) (LVAA), effective June 17, 2020.

Notwithstanding the prohibition on the operation of temporarily erected facilities, such as tents or temporary kiosks (collectively, “Temporary Facilities”) under Section 7.9 of the LVAA, in order to treat all accredited repair shops in a fair manner such that they are all afforded the same business opportunities, you are hereby permitted to operate Temporary Facilities to perform glass repair only work **from June 17, 2020, to and including December 31, 2020** (the “Permitted Period”), subject to the following conditions:

1. You must continue to have a fixed permanent location with glass repair and glass replacement capability, in addition to all other accreditation requirements. You are not permitted to only operate Temporary Facilities; any Temporary Facilities you operate must be affiliated with your fixed permanent location.
2. Any repair issues or customer service issues that cannot be sufficiently and appropriately handled at your Temporary Facilities must be handled at your fixed permanent location.
3. You will not be entitled to the ordinary compensation paid to accredited shops for glass repair work performed at your Temporary Facilities. MPI will pay you 50% of the accredited rates for all glass repair work performed at your Temporary Facilities, and MPI will not pay you any further compensation for such work. If additional work is completed at your fixed



permanent facility to correct or address any repair issues initially performed at your Temporary Facilities, you will be paid 50% of the accredited rates for such additional work.

4. Temporary Facilities do not qualify for and are not entitled to receive the temporary COVID-19 \$50.00 allowance to clean and disinfect vehicles.
5. During the Permitted Period, you may direct-bill MPI for glass repair work performed at your Temporary Facilities. You must notify MPI of each of your Temporary Facility locations, and provide MPI with the requested contact information related to each location. MPI will set up a separate billing account for each of your Temporary Facility locations. You must use the billing account for the location that corresponds to where the glass repair work was performed.
6. MPI will not do direct business with any Temporary Facilities after the Permitted Period. It shall be deemed to be a breach of the LVAA if you attempt to directly bill Manitoba Public Insurance for any work performed after the Permitted Period at your Temporary Facilities. Doing so may result in Manitoba Public Insurance suspending your fixed permanent facility's accreditation status.
7. MPI reserves the right to refuse to do direct business with any Temporary Facilities that do not comply with this addendum or with the remainder of the LVAA.
8. This addendum forms an integral part of the LVAA and shall automatically be terminated in the event your LVAA is terminated.

If you have any questions, please contact the Accredited Repair department using the [Repair Shop Support Line](#).