

**Notice to All Towing and Storage Vendors**

# MPI Labour Interruption – Towing Services Update

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As you would have heard, following months of collective bargaining toward a new agreement for unionized staff, the Manitoba Government and General Employees' Union (MGEU) has rejected MPI's significantly enhanced offer. The union has announced their intention to begin strike action on Monday, August 28, 2023.

With MGEU's notice of strike action on Monday, MPI has now turned our attention to finalizing labour interruption plans that will maintain essential services while minimizing service disruptions to partners and customers to the extent possible.

We are making changes on our end to enable work to continue for the benefit of Manitobans.

Should strike action proceed on Monday, August 28, MPI is preparing for the following service impacts:

- Receiving at the Physical Damage Center (PDC) will remain open Monday to Friday from 8:30 a.m. to 4:30 p.m. The towing services mailbox will continue to be monitored.
- Security services will continue at PDC and towing will continue to PDC /Gunn Road locations as usual.
- Customers with vehicles towed to PDC will continue to have access to remove personal items.
- The MPI Contact Centre will remain open for customers to report personal injury claims, non-drivable collision claims, and total-theft claims.
- All other claims will be referred directly to MPI-accredited repair shops for vehicle estimates and repairs. Please check our [website](#) for more information.

MPI appreciates the assistance of our partners during this time to help us maintain service levels for our customers. MPI will do everything possible to ensure the temporary arrangements being put in place run as smoothly as possible and you have full support from the Corporation.

At this time, we are not aware if MGEU will proceed with a full strike action beyond Monday, or if a rotational or targeted strike action will be taken. We will do our best to keep our partners and customers informed as the situation evolves.

Thank you for your support, patience, and understanding.