

MPI Windshield Damage Evaluator Tool – Guidance for Glass Shops

To support consistent documentation and decision-making for windshield repairs and replacements, Manitoba Public Insurance (MPI) has introduced a transparent windshield damage evaluator tool.

Purpose of the Evaluator Tool

Designed to be placed over windshield damage when taking photos. Helps guide repair decisions and supports documentation. Ensures photos are clearly associated with the correct claim by including the claim number and license plate.

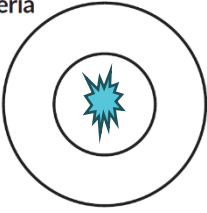

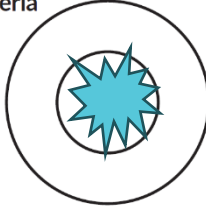

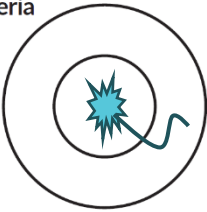

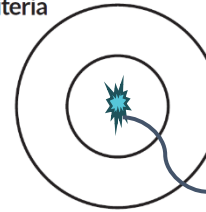

Usage Requirements

The evaluator must be used when submitting photos of windshield damage. It provides visual context and scale, supporting repair vs. replace decisions. Photos must clearly show the evaluator, damage, claim number, and plate.

- Please refer to the Windshield Repair and Windshield Replacement Standards for details

MPI has emailed and mailed two evaluators to each accredited glass shop. If replacement evaluators are needed, please contact partners@mpi.mb.ca



Repair	Replace
<div>Windshield Repair or Replace Criteria</div> <div>Claim Number: <input type="text"/></div> <div>Licence Plate: <input type="text"/></div> <div></div> <div><p>The circles are 1 and 2 inches in diameter, used to determine counts per criteria and max chip size.</p><p>If minor cracks expand beyond the 2 inch circle they are eligible for replacement. Refer to Glass standards for full criteria on MPI Partners.</p><p>Windshield repairs must be in compliance with Vehicle Safety and Inspection Regulations as stated in the <i>Manitoba Highway Traffic Act</i>.</p></div>	<div>Windshield Repair or Replace Criteria</div> <div>Claim Number: <input type="text"/></div> <div>Licence Plate: <input type="text"/></div> <div></div> <div><p>The circles are 1 and 2 inches in diameter, used to determine counts per criteria and max chip size.</p><p>If minor cracks expand beyond the 2 inch circle they are eligible for replacement. Refer to Glass standards for full criteria on MPI Partners.</p><p>Windshield repairs must be in compliance with Vehicle Safety and Inspection Regulations as stated in the <i>Manitoba Highway Traffic Act</i>.</p></div>
<div>Windshield Repair or Replace Criteria</div> <div>Claim Number: <input type="text"/></div> <div>Licence Plate: <input type="text"/></div> <div></div> <div><p>The circles are 1 and 2 inches in diameter, used to determine counts per criteria and max chip size.</p><p>If minor cracks expand beyond the 2 inch circle they are eligible for replacement. Refer to Glass standards for full criteria on MPI Partners.</p><p>Windshield repairs must be in compliance with Vehicle Safety and Inspection Regulations as stated in the <i>Manitoba Highway Traffic Act</i>.</p></div>	<div>Windshield Repair or Replace Criteria</div> <div>Claim Number: <input type="text"/></div> <div>Licence Plate: <input type="text"/></div> <div></div> <div><p>The circles are 1 and 2 inches in diameter, used to determine counts per criteria and max chip size.</p><p>If minor cracks expand beyond the 2 inch circle they are eligible for replacement. Refer to Glass standards for full criteria on MPI Partners.</p><p>Windshield repairs must be in compliance with Vehicle Safety and Inspection Regulations as stated in the <i>Manitoba Highway Traffic Act</i>.</p></div>