

Direct Repair Claim Procedures - Checklist - Collision with Wildlife or Domestic Animal

Complete this checklist for claims with the peril **Collision with Wildlife** or **Collision with Domestic Animal** and submit it with the First Estimate to Manitoba Public Insurance.

Claim Number _____ Today's date _____
(yy-mm-dd)

Shop Name _____

Peril _____ Collision with Wildlife _____ Collision with Domestic Animal

	Yes	No
1. Was the vehicle in motion when it impacted the animal?		
2. Is there evidence of transfer of the animal (e.g., fur, blood, feces, etc.) or does the customer have evidence/photos from the scene? <ul style="list-style-type: none"> • If yes, attach photos of animal transfer or evidence. • If no, explain the reason for lack of transfer or evidence: 		
3. Is the impact consistent with impact with an animal? Examples: softer dents, no paint transfer, etc.		
4. Do loss details from the dispatch report and customer match the damage?		
<p>If you answer Yes to all questions, proceed with the First Estimate and repair following normal procedures.</p> <p>If you answer No to any question:</p> <ol style="list-style-type: none"> 1. Document reasons for answering No in activity notes and supporting photos. 2. Advise the customer to contact their adjusting team for next steps. 3. Complete and submit the First Estimate and wait for direction from the adjusting team <p>Exception: If you answer No with an explanation to Question 2, you can contact the adjusting team on the customer's behalf (after submitting the First Estimate) for approval to proceed with repair.</p> <p>If you're unsure how to answer a question, contact the adjusting team (per dispatch report).</p>		