



**Manitoba  
Public Insurance**

June 12, 2015

## NOTICE TO ALL MITCHELL REPAIRCENTER USERS

### **Re: Requesting Repair Assignment Issues**

Mitchell users are currently experiencing RepairCenter issues when downloading Repair Assignments. You may receive an error message when you request a Repair Assignment; this error message directs you to contact Mitchell TAC.

Mitchell is aware of the issue and is currently working to resolve it. If you are encountering these issues we regret the inconvenience and ask that you be patient with us. We will update you once resolution can be confirmed.

If you have any questions regarding this notice, please contact our Estimating Coordinators:

- Bill Crocker at (204) 985-8770, ext. 7960 or [bcrocker@mpi.mb.ca](mailto:bcrocker@mpi.mb.ca)
- Robert Ferreira at (204) 795-0566 or [rferreira@mpi.mb.ca](mailto:rferreira@mpi.mb.ca)
- Jim Backstrom at (204) 985-8770, ext. 7397 or [jbackstrom@mpi.mb.ca](mailto:jbackstrom@mpi.mb.ca)

Thank you for your cooperation during this period.