



June 19, 2019

NOTICE TO REPAIRCENTER USERS

Re: Decommissioning RepairCenter Communications

On June 30, 2019, RepairCenter Communications will be decommissioned. You will still be able to view content in the application, but you will no longer be able to submit completed work in RepairCenter.

Action Required

If you have any work in-progress in RepairCenter that will not be completed before June 30, transfer it to Mitchell Connect, **unless** the customer has abandoned the claim and does not intend to repair their vehicle.

Assignments that will be completed in RepairCenter prior to June 30 should be completed according to the existing RepairCenter process, and are subject to the same requirements (for example, FRA signature sheet).

If you have any questions about this notice, contact your Shop Relationship Advisor or Estimators. See the [Repair Shop Support Job Aid](#) for contact information.

Business Rules

Previously sourced recycled parts and approved part type changes will carry forward.

Current Estimating Standards will apply to all estimates and supplements submitted after June 30, regardless of the repair assignment or appraisal assignment date.