



June 22, 2017

NOTICE TO ALL REGISTERED ACCOUNT HOLDERS

Re: Changes to Pacific Avenue and Flin Flon Centres

As part of Manitoba Public Insurance's commitment to improve the quality and efficiency of our customer service, the Pacific Avenue Service Centre (located at 1103 Pacific Avenue, Winnipeg) and the Flin Flon Claim Centre will close as of October 31, 2017.

To better serve our customers, staff from the Pacific Avenue Service Centre will be relocated to other frequently used Service Centres in Winnipeg.

Claims, driver testing, and other services can be obtained at any of our other five full-service locations in Winnipeg. In addition, our Direct Repair program enables customers with eligible claims to visit a repair shop for a damage estimate, bypassing the need to visit a Service or Claim Centre.

Flin Flon is currently open two days a week. This closing will not affect the level of service for local residents.

Customer service remains a priority for the Corporation and, as with previous adjustments to Service Centre availability, our goal is to control operating costs without affecting service delivery.